

Repton Enterprise Booking Terms and Conditions

Terms and Conditions

1. A deposit is required to book your place (please see individual course details for the amount payable). The final balance is due no later than 14 days prior to the course start date. Places on any course are not guaranteed until a booking confirmation/receipt is sent by Repton School Enterprises
2. An early payment discount applies to some courses (please see individual course details for further information). This is in recognition of our reduced costs where bookings are made and paid in full in advance. To qualify the full sum must be paid in a single payment by the date stated.
3. Multiple Booking Discount of 10% will be applicable on second and subsequent bookings when made in a single transaction. The discount will apply to the cheaper of the courses.
4. Cancellation of non-residential bookings within 7 days and residential bookings within 14 days of the course start date will result in the loss of your full fee. Full sum less £15 admin charge will be refunded for cancellations made more than 7 days for non-residential bookings or 14 days for residential bookings respectively before course begins.
5. Your child may be excluded from the course if, in our opinion, his/her presence is detrimental to the well-being of other students, in which case no refund will be given.
6. Any concern or complaint about any course or any aspect of the course, should be addressed immediately in writing to the Repton School Enterprise Director. Our aim is for the course to meet your and your child's expectations as far as possible, and we will endeavor to resolve any issues that you may have. We regret that we will be unable to compensate you for any complaints not brought to the attention of the Repton School Enterprise Director at the time.
6. RSE Ltd accepts no responsibility for injury or damage to persons or property.
7. a) If RSE Ltd has to cancel the course we will reimburse any monies you have paid.
b) Repton School Enterprises will not accept responsibility for any loss of satisfaction with a course due to adverse weather conditions or any other cause beyond the control Repton School Enterprises. We aim to offer a wet weather provision, however this cannot be guaranteed, and in some cases severe weather may result in cancellation of a courses, or part of a course, in which case a refund for the amount of time lost will be provided.
8. You will be asked to complete a Medical form before the course starts. This is to ensure we are able to handle any emergencies involving your child during the course.
9. Photographs and Videos will be taken of courses and participants by Repton School Enterprise staff. Photographs and videos will be used for promotional activity such as brochures, advertising, website and social networking websites. By agreeing to the terms and conditions, consent will be presumed unless Repton School Enterprises are notified in writing in advance of your child attending the course.
9. If your child requires any medication whilst on the course you agree to inform a designated member of staff on arrival.
10. If your child shows any signs of being unwell whilst at Repton School, RSE Ltd staff will notify the emergency contact named on the Consent and Medical form.
11. Clothing and other property brought to Repton School must be marked clearly with your child's name.
12. Payment is regarded as acceptance of these term and conditions.